

## Disclosure of interests

- 1: The ownership of G. Seller & Co Ltd is by David C. Barsby and Joseph C. Barsby
- 2: There is no business or material financial interest in a price comparison website
- 3:
  - a: There has been no material charitable donation to a third party
  - b: There has been no charitable contribution or payment of gratuity to a third party
  - c: There has been no material form of payment to a third party that does not relate to a cost incurred or a service provided by the third party on behalf of or to G. Seller & Co. Ltd

## Terms and Conditions

### Parties.

The company means G. Seller Independent Funeral Directors and Expert Memorial Masons. Our addresses are:

75 Upper Bond Street, Hinckley, Leicestershire LE10 1RH &  
70 Main Street, Newbold Verdon, Leicestershire LE9 9NP

Our company registration number is 827623.

The client is the person responsible for arranging and paying the charges of the funeral. Also the client's name and signature is shown on this document.

### Terms

The contract shall come into existence only when it has been signed by the client.

### Payment/Price.

Any estimate is an indication of charges presently known and will be subject to alterations if:

- 3rd Party Charges cannot be determined at the time of making funeral arrangements
- Components/variations are either added or removed from the arrangements, prior to the funeral taking place.

For an **Attended** or **Unattended** services all fees are to be paid up front prior to the funeral taking place.

For a **Barsby** or **Bespoke** service either:

- an invoice will be raised in its entirety based on estimated fees prior to the funeral taking place (based on the understanding G. Seller will refund or invoice for any difference in fees)
- an invoice in full will be raised in its entirety after the funeral has taken place (based on the understanding the account will be settled within 14 days)
- or the 3rd Party Charges are to be paid to the Company at least 3 working days prior to the funeral taking place. The company shall reserve the right to cancel the contract with the client if payment is not forthcoming. The company shall render the final invoice approximately 7 days from the date of funeral. Payment is anticipated in full 14 days from the date of invoice.

In the event that payment is not made by the due date, the company reserves the right to charge interest of 1.5% above the base rate from the due date until the actual date of payment. Should the company need to pass on any outstanding amounts to a collection agency, the client shall be liable for all additional costs.

### General.

The order is personal to the client and the client shall not assign or transfer to any person their rights or obligations under this contract. The client will acknowledge and confirm that they have the authority to enter into this agreement with the company. The client is personally responsible for the payment of the invoices for all services rendered. If you are dissatisfied with

any aspect of our service, please contact the company within 14 days of the service provided. If we are unable to resolve the complaint the client may write to the National Association of Funeral Directors, 618 Warwick Road, Solihull, West Midlands B91 1AA.

### Memorials.

Memorials are removed to allow a full interment to take place. Your memorial will be safely stored for approx. 12 months from the date of interment.

A charge on the estimate has been offset for the removal, storage and re-fix to current safety standards. In the interim we will submit a written quotation to add an additional inscription to the memorial together with any renovation work that we recommend before we re-fix your memorial onto the grave.

Please be advised that:

- We will try to contact the client twice
- If we do not receive a response to the quotation without good reason - approximately 12 months (weather permitting) after the interment we will re-fix the memorial back upon the grave to current NAMM safety standards.
- It is the prerogative of the client if you would like to appoint your own Memorial Mason to remove the memorial from the grave before the interment takes place. If this is the intention of the client we would ask that our office is informed at least 3 working days prior to the funeral taking place.

### Contact Details:

Postal addresses: G. Seller Independent Funeral Directors, 75 Upper Bond St, Hinckley, Leics, LE10 1RH  
& G. Seller Independent Funeral Directors, 70 Main Street, Newbold Verdon, Leicestershire, LE9 9NP  
E-mail: office@gseller.co.uk for the attention of Funeral Operations Director.

Notice of Cancellation is deemed to be served on the date the notice is posted, or if sent by e-mail on the day the e-mail was sent. If you intend to cancel the contract you can use the appropriate section of the estimate form handout if you wish to. The company shall reserve the right to charge for all work carried out prior to cancellation.

### Data Protection - Data Protection Act 2018

We respect the confidential nature of the information you have given us and, where you provide us with personal data, we will ensure that the data will be held securely in confidence and processed for the purpose of carrying out our services

In order to provide our services we may need to pass on such data to third parties and those third parties who are performing some of the services for you may contact you directly. Under the Act you have the right to know what data we hold on you and you can, by applying to us in writing and paying a fee, receive copies of that data.

## Pricing Guidance

To help you better gauge what a funeral may cost we have included the starting prices for a number of key third party fees. Prices quoted are for guidance only and may vary depending on your specific requirements. Cremation Fees quoted are for a standard daytime service. Cemetery fees vary considerably dependant on grave type, location and ownership, these figures are for a new grave purchase and interment fees for a local resident. These prices are outside of our control and are subject to change without prior notification.

South Leicestershire Crematorium	£790-£965.00	Clergy/Officiant	£150.00 - £220.00
Countesthorpe		Hinckley Cemetery	£1145.00
Heart of England Crematorium	£1070.00	Burbage Cemetery	£1272.00
Warwickshire		Earl Shilton Cemetery	£655.00
Loughborough Crematorium	£1035.00	Barwell Cemetery	£1338.00
Gilroes Crematorium	£890.00	Newbold Verdon Cemetery	£725.00
Leicester		Nuneaton Cemeteries	from £1361.00